# Designing the Future of Work: How to Build a Data Analytics Pathway to Fill High-Demand Jobs

Sinclair Community College, Dayton, OH July 31, 2024 By Professor Paul Hansford, Associate Professor

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OMX ICELAND 8

# Introduction

- Brief overview of the session's goals
- Importance of addressing the workforce skills gap in data literacy
- Introduction to Sinclair Community College's initiative



### Overview

Designing the Future of Work: How to Build a Data Analytics Pathway to Fill High-Demand Jobs

What have we been doing?

Who are you and what is your interest today?



# Survey





### **About Dayton**

### It is always sunny and 75 degrees in Dayton, Ohio, USA.



# "Find the need and endeavor to meet it"

In 1887 Dayton YMCA General Secretary David Sinclair founded the courses of study that eventually became Sinclair College. Sinclair has always developed skilled citizens to succeed in jobs and life in this region.





# 31,000+

### Unduplicated college credit students study at Sinclair annually





# 300+

# Academic degree and certificate programs offered by Sinclair





### Sinclair College Student Headcount Enrollment by County (Unduplicated FY2023)





# **90% of Sinclair Graduates Remain in the Southwest Ohio region** to live and work after graduation



### 137 Years Later

# Sinclair continues to identify needs and endeavor to meet them. As a result, Sinclair

- Is one of the top community colleges in the world
- Serves nearly **30,000+ students** a year
- Offers more than 300+ programs of study
- Has the **lowest tuition** in Ohio
- Is the region's largest workforce education provider





### Centerville Location

5800 Clyo Road Centerville, Ohio 45459

Beautiful building with IT and Health degrees (certificates)

https://www.sinclair.edu/locations/centerville/

# Paul Hansford

#### **Associate Professor Computer Science**

- Professor Hansford bring to Sinclair 20+ years professional experience in information / business technology consulting
- Sinclair experience includes work on 5 NSF grants, teaching Database, Data Viz, Information Systems and Design, and leading data analytics programs
- Professor Hansford holds industry certifications
   Project +BI (Data Analytics) practitioner





### **About Family**



- My wife and I have married 30 years in October.
- 4 Children ages from 18 27 (3 girls and a boy).
- #1 Grand Kid born in December 25, 2021.
  - Now 2 and ½ years old

# Addressing the workforce skills gap in data

- Growing Data
- Changing skills
- AI / GenAl
- People shortage

Designing the Future of Work: How to Build a Data Analytics Pathway to Fill High-Demand Jobs



# Big IT Picture Today (Ohio)

- Major shifts and changes
- All Industries being impacted by AI/GenAI
- Big Companies coming to our area
  - Intel, Joby Aviation, Wright-Patterson
     Air Force Base growing, Honda
  - From convenience stores such as Bucees and Sheetz to shipping giants like Amazon, Dayton is becoming a hub for business.

"Crossroads of America" I-70 + I-75



### Build the Pipeline/Pathway

- Plan recruitment according to business strategy
- Attract the right **talent**
- Find the right **talent**
- Assess talent
- Focus on developing your talent
- Monitor **talent** and outcomes and adjust accordingly



# The Landscape Is Changing....

Weises W
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#### Netflix Prize

Home Rules Leaderboard Register Update Submit Downloa

#### Leaderboard

Rar	nk	Team Name No Grand Prize candidates yet	Best Score	Improvement –	Last Submit Time
Gr	and	Prize - RMSE <= 0.8563			
-					
1	4	PragmaticTheory	0.8584	9.78	2009-06-16 01:04:4
1 2	-	PragmaticTheory BellKor in BigChaos	0.8584 0.8590	9.78 9.71	2009-06-16 01:04:4 2009-05-13 08:14:0

Forbes

Kashmir Hill, Forbes Staff Welcome to The Not-So Private Parts where technology & privacy collide

\$24,000

TECH | 2/16/2012 @ 11:02AM | 1,441,868 views

#### How Target Figured Out A Teen Girl Was Pregnant Before Her Father Did



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**MICHAEL LEWIS** 

MONEYBALL

THE #1 NEW YORK TIMES BESTSELLER

Self

Driving

From the Magazine

#### ELON MUSK'S BILLION-DOLLAR CRUSADE TO STOP THE A.I. Apocalypse

Mark Zuckerberg

Elon Musk is famous for his futuristic gambles, but Silicon Valley's latest rush to embrace artificial intelligence scares him. And he thinks you should be frightened too. Inside his efforts to influence the rapidly advancing field and its proponents, and to save humanity from machine-learning overlords.

BY MAUREEN DOWD April 2017 

A.I. Expert Says Automation Could Replace 40% of Jobs in 15 Years

BRIFFING • ARTIFICIAL INTELLIGENC



\$21,600

BAM STOLER?

\$77,147

Who is Bram Stoker?

\$ 17,973

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#### UPMC Uses Machine Learning to Cut Lung Cancer False Positives

Using machine learning, researchers have significantly reduced the false positive rate for lung cancer diagnoses.





Hi, how can I help?

#### **How Much Data is Generated Every Minute?**



The Skill Disruption Index by Occupation

Occupation	Skill Disruption Index
Data engineer	100
Data scientist	95
Web developer	94
Validation engineer	90
Network engineer/architect	88
Business tntelligence architect/ developer	88
Database architect	88
Industrial designer	87
Software developer/engineer	86
Computer systems engineer/architect	83
Advertising/promotions manager	83
Computer programmer	83
Robotics engineer	83
UI/UX designer/developer	83
Mobile applications developer	82
Industrial-organizational psychologist	82
Database administrator	82
Financial quantitative analyst	82
Data/data mining analyst	81
Computer scientist	81
Webmaster/administrator	81
Data warehousing specialist	80
Printer/copier/scanner operator	79
Cyber/information security engineer/analyst	79

### Changing Skills In Roles (2016 to 2021)

• Source: BCG-Shifting-Skills-Moving-Targetsand-Remaking-the-Workforce-May-2022

### Future of the Roles

IT are top 50 roles from Glassdoor

(Top 15 are mostly IT)

D An jot to

#### Discover Glassdoor's Best Jobs in 2022

Using Glassdoor's unique data on jobs, salaries, and companies, we compiled a list of the 50 Best Jobs in America to help people find jobs they'll love. Each job stands out for its earning potential (median salary), job satisfaction, and job openings. Are you considering a new position? Check out this comprehensive list to see what jobs made the list this year, and view open jobs at companies across the country.

	Job Title	Median Base Salary	Job Satisfaction	Job Openings	
#1	Enterprise Architect	\$144,997	4.1/5	14,021	View Jobs
#2	Full Stack Engineer	\$101,794	4.3/5	11,252	View Jobs
#3	Data Scientist	\$120,000	4.1/5	10,071	View Jobs
#4	Devops Engineer	\$120,095	4.2/5	8,548	View Jobs
#5	Strategy Manager	\$140,000	4.2/5	6,977	View Jobs
#6	Machine Learning Engineer	\$130,489	4.3/5	6,801	View Jobs
#7	Data Engineer	\$113,960	4.0/5	11,821	View Jobs
#8	Software Engineer	\$116,638	3.9/5	64,155	View Jobs
#9	Java Developer	\$107,099	4.1/5	10,201	View Jobs
#10	Product Manager	\$125,317	4.0/5	17,725	View Jobs
#11	Back End Engineer	\$112,384	4.2/5	6,221	View Jobs
#12	Cloud Engineer	\$118,999	4.0/5	10,689	View Jobs
#13	HR Manager	\$91,502	4.3/5	7,276	View Jobs
#14	Business Development Manager	\$89,496	4.2/5	9,263	View Jobs
#15	Information Security Engineer	\$116,919	4.1/5	7,264	View Jobs

Source: https://www.glassdoor.com/List/Best-Jobs-in-America-LST\_KQ0,20.htm



#### Top 10 Best Jobs in America for 2022

	Rank	Job Title	Median Salary	Overall Rating	Active Job Openings	
	1	Enterprise Architect	\$144,997	4.1	14,021	
	2	Full Stack Engineer	¢101,794	4.3	11,252	
<	3	Data Scientist	\$120,000	4.1	10,071	>
	4	Dev Ops Engineer	\$120,095	4.2	8,548	
	5	Strategy Manager	\$140,000	4.2	6,977	
	6	Machine Learning Engineer	\$130,489	43	6.801	
	7	Data Engineer	\$113,960	4.0	11,821	
	8	Software Engineer	\$116,638	3.9	64,155	
	9	Java Developer	\$107,099	4.1	10,201	
	10	Product Manager	\$125,317	4.0	17,725	

Check out the whole list of Glassdoor's Best Jobs for 2022 in the U.S. and Best Jobs for 2022 in the UK.



# The Jobs Landscape in 2022



declining roles, global change by 2022



#### 🖌 in 🖂

#### **Top 10 Emerging**

- 1. Data Analysts and Scientists
- 2. Al and Machine Learning Specialists
- 3. General and Operations Managers
- 4. Software and Applications Developers and Analysts
- 5. Sales and Marketing Professionals
- 6. Big Data Specialists
- 7. Digital Transformation Specialists
- 8. New Technology Specialists
- 9. Organisational Development Specialists
- 10. Information Technology Services

#### Top 10 Declining

- 1. Data Entry Clerks
- 2. Accounting, Bookkeeping and Payroll Clerks
- 3. Administrative and Executive Secretaries
- 4. Assembly and Factory Workers
- 5. Client Information and Customer Service Workers
- 6. Business Services and Administration Managers
- 7. Accountants and Auditors
- 8. Material-Recording and Stock-Keeping Clerks
- 9. General and Operations Managers
- 10. Postal Service Clerks

Source: Future of Jobs Report 2018, World Economic Forum



SINCLAIR

COLLEGE

### **36 Percent Growth**

Employment of data scientists is projected to grow 36 percent from 2021 to 2031, much faster than the average for all occupations.

About 13,500 openings for data scientists are projected each year, on average, over the decade. Many of those openings are expected to result from the need to replace workers who transfer to different occupations or exit the labor force, such as to retire.

https://www.bls.gov/ooh/math/data-scientists.htm







### Evolving Technology Landscape

#### Past

- US centric ->
- Hardware
- Analog
- Client/Server
- Data Reporting
- Products
- Human Interaction ->

#### Present

- -> Global
- -> Software
- -> Digital
- -> Cloud

->

->

- Data Science
- Solutions AI/ML



#### Industry 4.0 - Technological pillars Cybersecurity Cognitive Cloud Computing Computing Mobile RFID technologies technologies RFID Internet Machine of Things Technology M2M To Machine Big Data/ 3D Printing 3D Analytics 0°C Advanced Robotics



Source: BCG.

#### **Convergence of Tech**





### **Several Grants**

### Survey #2





# **Data Analytics Timeline**

- Initial One Year Certificate Program 2010
  - Low enrollment, few completions
  - Significant math requirements (barrier to completion?)
- Started Career Pathways in Big Data NSF Grant September 2015
  - Grant was initiated by Bob Sherman during the summer of 2015
  - Attended ATE Conference in Washington DC
    - Initial contact made with Big Data partner colleges and EDC
    - Panel Discussion of Burning Glass/BATEC study



# Data Analytics Timeline Milestones

- One Year Certificate Program at Sinclair 2010
- Creating Career Pathways in Big Data NSF Grant October 2015
- DACUM Meeting to develop Profile of Big Data Specialist April 2016
- Big Data Summit hosted by Sinclair March 2017
- Completion of degree/course development in Data Analytics Fall 2017
- ATE Conference Panel Discussion of Lessons Learned October 2018



# Data Analytics Timeline Milestones

- AAS degree approved by State of Ohio (ODHE) March 16, 2018
- Stacked Credentials Meeting in Minnesota May 2018
- Created Data Fundamentals short term certificate October 2018
- Mentoring/Partnering with other Institutions in Hawaii May 2019
- Developing degree promotional materials including TV spot, social media and brochures – Summer 2019
- Short Term Certificate goes live in Fall of 2019











### **Data Pathway Development Process**



Mentoring New Data Pathways | edc.org

# Our process, tools etc documented

https://amatyc.org/page/Webinars

- Choose All Archived Webinars
- Scroll down:
- Tools for Building Big Data Career Pathways at Community Colleges by Joyce Malyn-Smith, Paul Hansford, Michael Harris, James Polzin, and Suzanne Smith July 8, 2020 | YouTube | PowerPoint



### **Additional Resource**

https://amatyc.org/page/Webinars

- Choose All Archived Webinars
- Scroll down:

**Developing Data Science Programs at Two-Year Colleges** by Crystal Wiggins, Kelly Fitzpatrick, Paul Hansford, Rachel Saidi, and Rebecca Wong July 20, 2022 | <u>YouTube</u> | <u>PowerPoint</u>



### Oceans of Data Institute's Data Pathways Projects





**Creating Pathways for Big Data Careers** 

(DUE-1501927)

- Suzanne Smith, Johnson County CC, KS
- Michael Harris, Bunker Hill CC, MA
- James Polzin, Normandale CC, MN
- Paul Hansford, Sinclair CC, OH

#### **Products:**

- Profile of the Data Practitioner
- Tools for Building a Big Data Career Path





#### Mentoring New Data Pathways

(DUE-1902568)

- Michael Harris, Bunker Hill CC, MA
- James Polzin, Normandale CC, MN
- Paul Hansford, Sinclair CC, OH

#### **Products:**

- Data Pathway Development Process
- ODI Community of Practice

Funding from NSF's Advanced Technological Education (ATE) Program

# First Grant Opportunity led to:

Led to a European Travel (I-STEM) to review Data programs in Belgium and France

### Summer 2022

Conducted a study tour of European work-based learning programs focused on Data Analytics for faculty from several U.S. community colleges.



# Grant Current (last 3 years)

- We noticed that we were attracting 'nontraditional' students
- We knew that ODE was working on changes
- We knew we wanted to work on the high school pipeline
- So, in the summer 2020 I worked with grants office



### New Endeavor started July 2021

#### Build HS pathways for data analytics

 A new Data Literacy Foundations short-term postsecondary certificate students can begin in high school to accelerate their completion of a Sinclair Data Analytics Associate degree
 Three new college-level courses for both high school and college students aligned to Sinclair certificates and degrees
 Career awareness and academic modules for

**3.** Career awareness and academic modules for high school juniors and seniors infused with experiential learning activities to increase interest in subject matter and data-related careers

### New Endeavor started July 2021

#### Build HS pathways for data analytics

4. Data competitions for high school and college students to incite interest in data careers and to teach the life cycle of data using real-world data sets supplied by industry partners

**5.** Annual high school teacher workshop to provide high school instructors information about Big Data careers and academic pathways

**6.** New Service-Learning projects for college students involving experiential learning at non-profit organizations

7. College student participation in professional conferences offering opportunities to learn from and connect with professionals in the field

### Next Steps

### Survey #3





### **Degrees Summarized**

Associate of Applied Science	
Computer Information Systems/Network Engineering	<b>0 0</b>
Computer Information Systems/Secure System Administration	00
Computer Information Systems/Software Development	00
Computer Information Systems/User Support	00
Computer Information Systems/Web Development	00
Cyber Investigation Technology	00
Data Analytics	00
Associate of Science	
Computer Science	00



### CIS is now an Independent department

- Back in the fall the split was made
- Data Programs fall into the Computer Science department



### **Data Programs Today**

- Data Analytics certificate as of fall 2012
   One-year Technical Certificate 31 Credit Hours
  - <u>https://www.sinclair.edu/program/params/programCode/DA-S-CRT/</u>
- Data Analytics Degree as of fall 2018
   Associate of Applied Science 63 Credit Hours
  - <u>https://www.sinclair.edu/program/params/programCode/DATA-S-AAS/</u>
- Data Fundamentals as of fall 2019
   Short-term Technical Certificate 22 Credit Hours
  - <u>https://www.sinclair.edu/program/params/programCode/DF-S-STC/</u>
- Data Literacy Foundation as of Fall 2022 \*\*\*\* really fresh Short-term Technical Certificate - 29 Credit Hours
  - <u>https://www.sinclair.edu/program/params/programCode/DL-S-STC/</u>



Collecting, analyzing, and reporting on data can drive conversations and priorities, and lead business decision making. The data technician works in these data areas: Collecting and manipulating data, visualizing, and reporting data, applying basic statistical methods, and analyzing datasets throughout the entire data life cycle using tools like Python, SQL, R, Tableau, Excel, SAS, and more.

#### **Data Literacy Foundations**

Partner Course or ODE	HS Credits	Sinclair Course	College Credits	Mode of Delivery
		Junior Year		
		CIS 1160: Intro to Data Literacy	3	Sinclair Tech Prep Proficiency ***new
		BIS 1120: Intro to Software Applications	3	Sinclair Tech Prep Proficiency
		CIS 2266: Python for Data Analytics	3	Sinclair Tech Prep Proficiency
		CIS 1130: Network Fundamentals**	3	CTAG
		Senior Year		
		MAT 1455: Intro to Data Science or MAT 1460: Mathematics for Business Analysis	5/3	CCP
		BIS 1230: Spreadsheet Software*	3	CCP
Computer Coding & Web Apps 2		CIS 2165: Database Management	3	Sinclair Tech Prep Proficiency
	P	ost High School: Sinclair Community	College	
		CIS 2267: Advanced Python for Data Analytics	3	
		CIS 2265: Data Visualization with Tableau	3	
		CIS 2268 SQL Programming	3	

\*Pending Updates \*\*Pending Updates/Could be completed Junior or Senior Year

SCHOOL PARTNERSHIPS COLLEGE CREDIT PLUS · TECH PREP TRANSITION ADVISING (937) 512-5188 | ccplus@sinclair.edu www.sinclair.edu/college-credit-plus



# Data Programs Update

- Held fall 2023 meetings to align the certificates
  - Update course names
  - Add new courses to certs
  - Streamline certs to AAS



### **Recent Accomplishments**

- Students & professional events, and experiential work in general. (DataFest)
- Gender Study with equal men and women in STEM (quite special I think 50/50)
- Finished up our Replication Guide
- Finished up another academic year 2023-24



#### **Data Careers**

#### High School

#### > Certificates

#### > Associates

#### Bachelors

Data professionals collect, analyze, and transform data into actionable insights that help organizations make decisions and grow.

Data roles are **essential in every career field**, including healthcare, finance, retail, technology, and more.

Students pursuing data education at all levels are encouraged to seek **internships** to build skills, experience, and a network that can **accelerate career** growth and earning potential. High school students can **earn dual credits** for many of Sinclair's data courses including:

- Intro to Data Literacy
- Intro to Software Applications
- Python for Data Analytics
- Intro to Data Science
- Mathematics for Business Analysis
- Spreadsheet Software
- Database Management

#### **Get Started Early!**

Part-time work & internships available.

Salary Range Avg: \$15-20/hour Data Fundamentals 23 credit hours

Data Literacy Foundation 32 credit hours

> These certificates are best for traditional students with no prior education or experience.

#### **Data Analytics**

33 credit hours

• This certificate is best for **nontraditional students** seeking to change careers or upskill and have prior education or experience.

Salary Range Avg: \$17-25/hour **A.A.S. Data Analytics** 65 credit hours

#### Students build skills in:

- Data Literacy
- Data Collection, Cleaning & Storage
- Programming
- Statistical Analysis
- Database Design & Management
- Visualization, Communication & Storytelling

All three certificates are embedded in the associate's degree.

Salary Range Avg: \$30-45/hour

#### **B.S. Data Analytics**

Western Governors University \*official agreement exists

#### B.S. Analytics - Applied Data Science

Franklin University \*official agreement in progress

Other official transfer agreements are in progress.

Former students have transferred to schools like Wittenberg, NC State Chapel Hill, Purdue, and Columbia.

Salary Range Avg: \$40/hour+

	Year	Year	Year
	AY 2021 - 2022	2 AY 2022 - 2023	3 AY 2023 - 2024
Courses and Pathways	<ul> <li>Created dual enrollment pathway for high schools and piloted Python course</li> <li>Developed 3 new courses and updated Data Visualization</li> </ul>	<ul> <li>Piloted new Data Literacy course with high schools</li> <li>Piloted new Advanced Python course at Sinclair</li> </ul>	<ul> <li>Piloted Intro to Data Literacy and Intro to Data Science courses with college students</li> <li>Began rewrite for Database Management course</li> </ul>
Professional Development	<ul> <li>Hosted summer workshop for high school educators and equipped them with data skills and knowledge</li> </ul>	<ul> <li>Hosted summer STEM workshops for high school educators and students</li> <li>Sponsored college students to attend conferences</li> </ul>	<ul> <li>Hosted data workshop for high school educators</li> <li>Sponsored college students to attend conferences, workshops, and hiring events</li> </ul>
Events, Activities & Projects	<ul> <li>Drafted academic modules for high school teachers to use in their classrooms</li> <li>Drafted a career module for high school teachers</li> </ul>	<ul> <li>Completed academic modules for high school teachers and students</li> <li>Hosted Sinclair's first ASA DataFest competition</li> </ul>	<ul> <li>Hosted ASA DataFest</li> <li>Completed a Gender Study</li> <li>Developed "Exploring Data" modules for high school teachers and students</li> </ul>
<ul> <li>Marketing,</li> <li>Outreach &amp;</li> <li>Oisseminati on</li> </ul>	<ul> <li>Hired a crew to begin filming a "Data in Action" video series showcasing data careers at local organizations</li> </ul>	• <b>Completed production</b> on five "Data in Action" videos with regional partners in the public and private sector	<ul> <li>Produced a DataFest video</li> <li>Created a Replication Guide</li> <li>Professor Hansford selected to present at Hi-Tec 2024</li> </ul>

#### **Stackable Credentials Model for Data Science and Analytics (Data Practitioner)**





### My goals (my data programs)

- Industry lead (working social partnerships BILT)
- Data-Driven (EMSI, burning glass Lightcast)
- High Quality Instruction QM
- Multiple Modalities (F2F, online, hybrid, CBE, Hyflex, Remote Ins)
- Service and project bases learning (CRUSH)
- Certs to gain (aligned) Data +, Google, Tableau Data Analyst
- Articulated to next degrees advanced cert, 4 year
- Workforce Ready (internship, apprentices, part time role)

# Skills for the "data" future

- Advanced Excel (Spreadsheets) SQL
- Database / SQL
- Data Visualization (Tableau)
- Programming in Python/R
- SAS / Knime / Alteryx
- Statistics
- Business skills aka Domain Specific Knowledge
- Problem Solving with Data; Ethical; Communication and prioritization with PBL and internships



### Next Grant Plans

- Build a 'Data 4 Good' Practicum
- Create more articulations
- Build Advanced Certificate
- Continue Experiential Learning
  - Events, conferences, and competitions



### Key Takeaways

- Data is everywhere and growing.
- Data skills are in high demand and high growth.
  - Literacy, analytics, engineering and science
- Data decision-making is changing so we must adapt.
- It is good time to act!



#### Contact Me

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<u>https://www.sinclair.edu/program/params/programCode/DF-S-STC/</u> #BeDataLit





# Thank You!

